



about our insurance services

Skyline Promotions Ltd

31 Corsica Street  
London  
N5 1JT

## 1 The Financial Services Authority (FSA)

The FSA is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

## 2 Whose products do we offer?

- We offer products from a range of insurers.
- We can only offer products from a limited number of insurers.

Ask us for a list of insurers we offer insurance from.

- We only offer a product from a single insurer Certain Syndicates at Lloyd's administered by Accident and Health Underwriting Ltd for personal accident insurance.

## 3 Which service will we provide you with?

- We will advise and make a recommendation for you after we have assessed your needs
- You will not receive advice or a recommendation from us for personal accident insurance. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

## 4 What will you have to pay us for our services?

- A fee of £22.70 for administration and arranging of personal accident insurance.
- No fee for administration and arranging of personal accident insurance.

You will receive a quotation which will tell you about any other fees relating to any particular insurance policy.

## 5 Holdings

Skyline Promotions Ltd has no direct, or indirect, holding in any insurer, nor in John Ansell & Partners Ltd and no insurer, nor John Ansell & Partners Ltd have any direct or indirect holding in Skyline Promotions Ltd.

## **6 Who regulates us?**

Skyline Promotions Ltd is an appointed representative of John Ansell and Partners Ltd, Overseas House, 19-23 Ironmonger Row, London, EC1V 3QN which is authorised and regulated by the Financial Services Authority. John Ansell and Partners Ltd FSA Register number is 306121.

John Ansell and Partners Ltd permitted business is advising on and arranging general insurance contracts.

You can check this on the FSA's Register by visiting the FSA's website [www.fsa.gov.uk/register](http://www.fsa.gov.uk/register) or by contacting the FSA on 0845 606 1234.

## **7 What to do if you have a complaint**

If you wish to register a complaint, please contact us:

**...in writing** Insurance Complaints Dept,  
Skyline Promotions Ltd,  
31 Corsica Street,  
London, N5 1JT

**... by phone** 020 7424 5500

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

## **8 Are we covered by the Financial Services Compensation Scheme (FSCS)?**

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.

Further information about compensation scheme arrangements is available from the FSCS. The following notes do not form part of the IDD.